

Medical Financial Assistance Scheme by Rapido for Captains

Under this Medical Financial Assistance Scheme (“**Scheme**”), the Company hereby seeks to extend voluntary financial assistance to its Captains currently active with the Company, who have been diagnosed with Covid-19. The Company will extend reasonable financial assistance to such Captains to cover medical expenses that may be incurred by them in the treatment or diagnosis of the said disease. The Captains are required to comply with the following terms and conditions to claim financial assistance under the Scheme from the Company.

Terms and conditions for availing assistance/reimbursement for captains diagnosed with Covid-19:

1. Only those Captains who have been- (i) active with the Company between 1st February, 2020 to 31st March, 2020; and (ii) who have carried out atleast 1 ride; are qualified to seek financial assistance under this Scheme.
2. It is clarified that the Scheme extends only to Captains and not any other family member(s).
3. The present Scheme covers only genuine Covid-19 cases and does not extend to expenses incurred or reimbursement claim for other medical purposes.
4. The Captain should within a period of 10 days of being diagnosed with Covid-19 contact the Company (via email or telephone).
5. The Captain is required to submit original signed and stamped copies of the medical certificates/tests results from an qualified general or special physician or medical test labs or state or private hospital or any other state or private medical centre confirming the diagnosis;
6. The Captain shall also submit the original signed and stamped prescription given by such qualified general or special physician or medical test labs or state or private hospital or any other state or private medical centre.
7. In the event, the Captain seeks a re-imburement of the medical expenses incurred by him, the following documents are required to be submitted:
 - 5.1 Discharge summary or card (original), availed from the hospital/medical centres;
 - 5.2 All bills and receipts in original;
 - 5.3 Prescription and cash memos from pharmacies/ hospital/ medical centres;
 - 5.4 Original bills for any follow up appointments with the hospital or medical centres; and
 - 5.5 Any other document(s) as may be required by the Company.
8. In the event, such Captain is unable to furnish original documents as detailed above, self attested copies should be submitted. The Company reserves its rights to call for further information and documents as and when required.
9. The Captain will also submit his ID-Card issued by the Company and one other government issued ID card as address proof. The Company reserves its rights to call for any further identity proofs as when and required.
10. Following are coverage details under the Scheme;

Coverage Details

Medical Expenses of Coronavirus Disease (COVID-19) will be covered under this Group Health Insurance policy

Coverage	Sum Insured
Medical Benefit	INR 25,000
OPD Cover (part of medical benefit sum insured)	INR 5,000
Waiting Period	10 days
Cash Benefit	INR 500 per day for each day of hospital quarantine for 14 days

Additional terms and conditions:

11. The Scheme is applicable only for Captains who are tested positive for Covid-19 and is not applicable to Captains who have been quarantined.
12. The present Scheme is valid only for the next 3 months, until 30 June 2020.
13. Upon submission of all aforementioned information/documents, the Company shall carry out its own independent assessment of the information/documents submitted by the Captains and thereafter make its decision on whether or not financial assistance be extended or not to such Captains.
14. The Company reserves its rights, based on the particular facts and circumstances of each case to whether extend full financial assistance or in part.
15. Captains will be entitled to only financial assistance under this Scheme only once.
16. The Captain agrees and acknowledges that being a voluntary Scheme, the Captain will not in any manner whatsoever, hold the Company or any of its officials liable under the Scheme, and will not pursue or initiate any legal proceedings against the Company and claim any amount under the Scheme as a matter of right.
17. In the event, the case submitted by the Captain for seeking financial assistance is not genuine or the information and documents submitted are found to be forged, false or incorrect, or any other misrepresentation is made by such Captain for the purpose of obtaining such financial assistance, the Company reserves its right to withdraw or rescind such financial assistance to the Captain and accordingly pursue any and all legal proceedings including but not limited to criminal prosecution.
18. The Company further reserves its right to amend this Scheme as when deemed necessary.

ROPPE TRANSPORTATION SERVICES PRIVATE LIMITED

Authorised signatory